

# Your child's audiology visit

## How can I help prepare my child for their appointment?

**Explain** to your child that they are going to have their hearing checked and will be playing some listening games

**Encourage** your child to become familiar with headphones if you have them at home. It is helpful to practice putting them on with your child if they are happy to do so

**Arrange** to attend without siblings where possible

**Avoid** bringing your child if they are poorly (e.g. with a very heavy cold, contagious illness such as chicken pox, a sickness bug or symptoms of a virus). Please get in touch to cancel and rearrange their hearing test. Food and drink should not be brought into the test rooms. Also, if possible your child should take their dummy or soother out during the hearing test.



Pictures of the faces your child might see can be found on our website in the story "**coming to the audiology clinic**"

- Advise us before your appointment date if you are unable to attend or if you need an interpreter or any special assistance.
- Allow plenty of time for travelling to the hospital and parking (if you are driving). If you are late for your appointment we may have to rearrange it and see you on another date.

## The appointment

Before we assess your child's hearing we will ask you some questions about your child's hearing and speech, their general development, health, medical history, and any family history of hearing loss. We use a range of hearing tests to measure children's hearing and will decide which ones to use depending on your child's age, development, and the type of concerns raised about their hearing. Young babies are often tested whilst they are sleeping. Once a child is 8 months old, we usually like them to be awake and alert for their appointment. For more information about hearing tests for babies and children please ask a member of our team for details. At the end of the appointment we will discuss the results with you and give you time to ask questions. A care plan for your child will be agreed.

**Discharge:** If your child's hearing is satisfactory they will be discharged.

**Recall, Review, Monitoring:** We may recall them to obtain more information, review their hearing over time, and arrange to monitor any hearing loss identified.

**Onward Referral:** With your agreement, we may refer your child to other health or education professionals.

Please let us know who you would like to receive a copy of your child's hearing test results or care plan. Contact us if you have any queries about the results, the report contents or would like to discuss referral to another local service for a second opinion.

**t:** 0300 247 0200

**e:** [bswchildrens.enquiries@hcrhcaregroup.com](mailto:bswchildrens.enquiries@hcrhcaregroup.com)

**w:** <https://bswcommunityservices.co.uk>

